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Utilegent Energizes Client Services, Adds and Elevates Key Executive Leaders

IRVINE, CALIF., March 24, 2021 — Utilegent, a strategy, operations, and technology consulting firm advising some of the world's largest utility companies to solve some of the industry's toughest challenges, announced the appointments of executive vice president of customer engagement Phillip Taylor, vice president of gas operations Jane Trivett-Presley, and vice president of strategy and transformation Billy Love.

"Clients are relying on our deep subject matter expertise more than ever before as they begin to transition towards post-pandemic business recovery," said Utilegent chief executive officer and founding partner Mike Bassignani. "Phillip, Billy, and Jane care deeply for, and are driven by the desire to help our customers, and their fellow team members. Their collective leadership allows our company to remain focused on outstanding client delivery."

Taylor joins Utilegent with an expert blend of knowledge from both the consulting and solutions side of the utilities industry. His role will continue to help clients improve their bottom line, perform more efficiently, and increase customer satisfaction leveraging technology and best practices. He most recently was a managing director at Deloitte serving as a senior leader in Power and Utilities. Phillip has also held positions with SAP, Indus International, and Datastream (Infor), bringing a unique well-rounded perspective that includes customer experience, enterprise asset management, and business transformation.

Trivett-Presley is an innovative, solutions-oriented project management leader with experience based in a deep understanding of electric and gas utilities for over 30 years. Managing large projects and programs within the utilities sector, she is known for the successful implementation and deployment of software integration projects in work and asset management, field mobility and GIS, as well as the business lead for process improvement and re-engineering programs. In this elevated role, Trivett-Presley will continue to identify client needs that helps them reach their goals and objectives.

Love is a utility industry architect with the ability to understand complex business problems, and then apply his expertise to create valuable client solutions. He has worked in both the electric and gas regulated and retail environments in multiple countries, transitioning easily from strategic planning to front-line employee tactical discussions. Familiar with providing thought leadership, direction, and gaining consensus and buy-in, Love is knowledgeable of industry trends, emerging practices, and technologies, and participates in setting future direction. This experience has been invaluable in developing credentials and trust with clients over his 15 years with Utilegent, leading to expanded account opportunities to help utilities with their digital transformation.

About Utilegent

Utilegent is an operations and technology consulting firm guiding some of the largest utilities in North America and beyond, from strategy through implementation with extensive expertise in business transformation for the electric, gas, and water industries. Areas of expertise include: Strategy and Business Transformation; Customer Engagement; Utility Operations; Technology and the Digital Utility; Governance, Risk, and Compliance; Data and Analytics; and Program Execution. A global company, go to utiligent.com for more.

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Phillip Taylor
Executive Vice President
Customer Engagement



Jane Trivett
Vice President
Gas Operations



Billy Love
Vice President
Strategy & Transformation

